Efficiency and Effectiveness:

 Our technical process optimizes mainframe data sets and DB2 SQL/programs, ensuring the mainframe works seamlessly to enhance overall system performance, heavily reducing costs and delaying potential upgrades/resource demand.

Low Impact and Non-Intrusive:

- The optimization process is designed to be low impact and non-intrusive. Minimal utilization of system resources through off-system analysis and processing.
- Allows for streamlined implementation without disrupting ongoing operations.

Simple Initial Data Analysis:

- Collecting initial required data for analysis is straightforward and requires very little labor, facilitating a quick start to the optimization process.
 - TurboTune requires 90 minutes to collect data. (LISTCAT only)
 - TurboTuneSQL requires minimal technical structure for CACHE data collection. Multiple hours and time frames will be collected automatically during the process.

Eliminate Risk:

- All TurboTune platforms strictly analyze statistical data within the operating system.
 The software never requests, accesses or compromises sensitive business data.
- The eliminates risk thanks to thorough testing of data set improvements prior to implementation, ensuring a smooth transition without compromising data integrity.

Automated Workflows:

- TurboTune software platforms automate file and SQL optimization tasks, simplifying the overall process, removing human intervention (errors), and making it accessible to users with varying technical backgrounds.
- The process enables swift implementation, allowing organizations to realize benefits promptly without downtime.

Scalability:

Our automated processes can be utilized at scale. One client or 1000 clients,
 TurboTune can easily analyze and improve data sets/SQL by the hundreds of millions when necessary.

Simple Implementation:

High-Value Returns:

■ Implementing the scalable process yields high-value returns across the Kyndryl state.

Continuous Success Throughout System Evolution:

- The TurboTune platforms are designed to serve as integral components within the framework of resource monitoring and capacity planning.
- Consistently operate at high efficiency in the face of growing resource demand.
- Delay or eliminate hardware and resource upgrades.
- Eliminate redundant, low efficiency software costs.

Ease of Training:

- Automated Optimization Processes: Leveraging automated optimization processes significantly reduces the need for manual intervention, minimizing labor costs associated with implementing mainframe data set improvements.
- Efficient Training Programs: Implementation processes are designed with efficiency in mind, allowing for quick and cost-effective training programs that ensure personnel can swiftly grasp the required skills for executing mainframe improvements without prolonged training periods.

Transparent Workflow Tracking:

- Workflow can be tracked transparently, providing real-time insights into the optimization progress and enabling proactive management of the entire process.
 - Real time visibility (immediate reductions in resource consumption)
 - Milestone monitoring (establish tranched implementation)
 - Historical analysis (comparative statistics documenting improvement)

HIGH LEVEL BUSINESS FLOW:

| PROCESS STEP: | DETAILS: |
|---------------------------------|--|
| INITIAL CALL | The call is the initial opportunity to provide an overview and further outline the cost saving capabilities of the TurboTune® process. This call typically happens between a representative of CPS and the CIO, CEO, CTO or other executive level decision maker and team members of their choosing. |
| NDA | A non-disclosure document is provided by the Client for review and execution by Critical Path Software. Critical Path Software can provide this document if necessary. |
| DATA COLLECTION | Data gathering allows Critical Path Software to take an "x-ray approach" and view the Client's sub-system and DB2 environments to ensure there are achievable savings. Data gathering instructions, REXX files and an Environmental Checklist are provided to the Client team. This process requires a LISTCAT and CACHE data collection with minimal effort. A non-invasive, secure and low resource process. |
| RETURN PROJECTIONS | Critical Path Software provides an assessment report detailing the projected savings for the Client. At this stage a conference call is required with decision capable parties. |
| EXECUTE CONTRACT | Procurement team initiates the commercial discussion, a contract/SOW are drafted and executed. |
| INSTALL SOFTWARE (if required) | Critical Path Software assists with the install and initial execution of the software on the Client system. |
| INITIAL PAYMENT | Initial payment is required. |
| TRAIN CLIENT STAFF | Critical Path Software trains the necessary Client staff to utilize any installed platforms in the most effective manner. Continued support will be provided as defined by contract. |
| CREATE ACCESS POINT | Client provides Secure VPN access to a terminal operating required peripheral TurboTune® platform. This allows Critical Path Software to monitor progress and perform necessary metrics while in use at the Client site. |
| RELEASE CHANGES | Critical Path Software releases, to Client, all recommendations from the preliminary execution of TurboTune®. |
| DEVELOP IMPLEMENTATION SCHEDULE | Critical Path Software consults with the Client team on the development of an efficient and managed schedule to implement all recommended improvements in an effort to ensure maximum returns. |
| IMPLEMENT CHANGES | Client implements recommended improvements with the parameters structured under the schedule developed. |
| SAVINGS / PERFORMANCE | z/OS system operates at high efficiency creating a more stable and cost effective environment. |

