

## TurboTune Security FAQ

The Critical Path Software suite of mainframe optimization software is safe and reliable. Throughout the process of optimization clients will be required to collect and provide necessary data for analysis and implementation of improvement recommendations.

For nearly 40 years Critical Path Software has been optimizing z/OS mainframes. Never once in our history has Critical Path Software experienced a safety concern.

FAQ:

TURBOTUNE:

- Does TurboTune collect sensitive data? **NO**. Optimization provided by Critical Path Software requires only the collection of statistical data. TurboTune will never collect client or customer data.
- Does Critical Path Software provide the JCL for initial data gathering? **YES**. The job required to collect LISTCAT data for TurboTune analysis from your system is basic and can be run by any system programmer with knowledge of the environment. Critical Path has provided the JCL however the client may choose to draft the JCL themselves as long as the output is correctly formatted and all data is provided.

TURBOTUNESQL:

- Does TurboTune collect sensitive data? **NO**. Optimization provided by Critical Path Software requires only the collection of statistical data. TurboTuneSQL will never collect client or customer data. TurboTuneSQL collects cache data only. Is it possible, in smaller environments, to utilize SMF data for more granular analysis however this is not require to achieve results.
- TTSQL does **NOT** run in supervisor state.
- TTSQL does **NOT** run under PSW key 0-7.
- TTSQL does **NOT** need to be APF authorized.
- TTSQL does **NOT** use any authorized services the MVS operating system provides.